

IEQAS Privacy Statement

About us

The Irish External Quality Assessment Scheme (IEQAS) with offices at B06, Nutgrove Enterprise Park, Rathfarnham, Dublin, D14 DC83, was established in 1981 and is a not-for-profit professional association organised from within the Irish hospital service. The main purposes of IEQAS are:

- a) To offer External Quality Assessment (EQA) schemes to Irish laboratory and extra-laboratory clinical analysis sites, with the aim of achieving and maintaining the best possible quality through a continuous process of monitoring, education, training and support. This assists participants in achieving their aims for continuous quality improvement in relation to accuracy and precision in their analytical and testing procedures;
- b) To participate in national and international initiatives that have the objective of improving quality of analysis in laboratory medicine (including extra-laboratory settings), such as standardisation and harmonisation of analysis.

IEQAS is committed to maintaining the trust and confidence of our participants, Steering Committee members/Specialist Advisors, visitors to our website and those who make enquiries. IEQAS is not in the business of selling, renting or trading email lists with other companies and businesses for marketing purposes. In this document we give you information on why we collect your personal information, how we use it and how we keep it secure.

Please note that we are not responsible for the content of external website links on our website as we do not produce or maintain these websites and they are used as a reference only.

Cookies

Like most websites, IEQAS website uses cookies to collect information. Cookies are used for technical purposes essential to effective operation of our website, particularly in relation to online transactions and site navigation. We do not use cookies to collect or record information on your name, address or other contact details. If you want to disable cookies you need to change your website browser settings to reject cookies but in general the website may not operate properly if cookies are switched off.

What data is collected?

In order for us to provide and administer our EQA and other services, we will collect and process personal data. This is limited to name, telephone number, email and address (usually place of work).

You may provide us with personal data when completing online contact forms, when you contact us via telephone, when emailing us or where we provide you with registration forms for completion or we complete a form in conjunction with you.

We will only share personal data with another organisation when authorised by you, for example, when registering your details or communicating with another EQA provider (eg Labquality) on your behalf.

Why do we need your personal data?

We will use your personal data only for the performance of our contract with you in the provision of EQA and other related services, including occasional quality-related Special Surveys and development/marketing of new services.

In purchasing our services you should understand that you are forming a contract with us. If you contact us for details on services we provide, we consider ourselves as having a legitimate business interest to provide you with further information about our services.

Data Retention

We will keep your personal data as long as is required to fulfil our obligations to you. After we have fulfilled our obligations, we are required to keep your documents for a further 6 years.

Protecting your data

We will take all appropriate technical and organisational steps to protect the confidentiality, integrity, availability and authenticity of your data.

Access to your personal information

You are entitled to query, view, amend, or delete the personal information that we hold and/or withdraw from receiving marketing services from IEQAS. Email your request to Patricia Howley, Data Privacy Representative at info@ieqas.ie

Review

This Privacy notice was generated on 22 May 2018 and will be reviewed annually.